The background of the entire page is a dark teal color with a microscopic view of COVID-19 virus particles. The particles are shown as spherical structures with a textured surface and several long, thin, hair-like projections (spikes) extending from them. The particles are scattered across the frame, with some appearing more prominent than others.

COVID-19

DAUPHIN RECREATION SERVICES

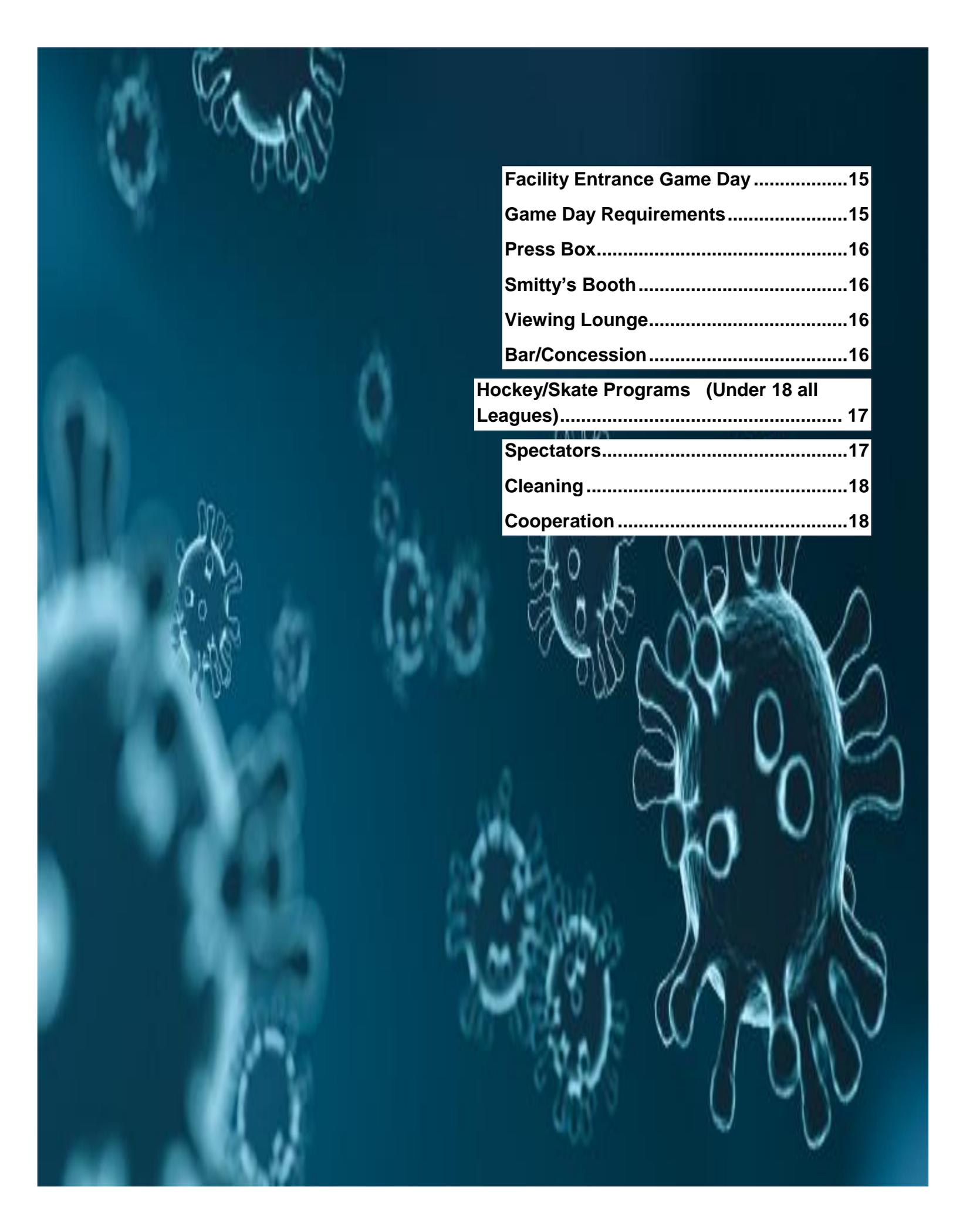
Reopening Plan

Phase 4 October 7th 2020



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INTRODUCTION

This document will provide guidance to protect Dauphin Recreation Services customers from COVID-19. Strategies can be adapted to meet the needs of different environments.

Novel Coronavirus and COVID-19

COVID-19 stands for Corona Virus Disease – 2019 (year the outbreak began). COVID-19 spreads through the direct contact with the respiratory droplets of someone who is infected with the virus through their cough or sneeze. These droplets can spread up to two meters/six feet. It may be possible for a person to get COVID-19 by touching a surface or object that has the virus on it and then touching their own mouth, nose, or possibly their eyes.

Symptoms

Symptoms of COVID-19 are similar to other respiratory illnesses including the flu and common cold. Common symptoms for COVID-19 include: fever, chills, cough, shortness of breath, sore throat and painful swallowing, stuffy or runny nose, loss of sense of smell, headache, muscle aches, fatigue, and loss of appetite.

Symptoms may vary from person to person. Some people may experience mild symptoms, while others have more severe symptoms. If you have COVID-19, or think you might have it, help prevent spreading it to others by self-isolating for 10 days from the start of your symptoms. If you are sick, stay home.

To learn about COVID-19 symptoms, what to do if you are feeling ill, and who may be at higher risk for complications, see [Symptoms of COVID-19](#).

PROTECTIVE MEASURES FOR FACILITY USERS

Reduce your risk

- Stay home if you are experiencing symptoms, even if they are mild
- Screen participants, staff and volunteers daily for symptoms prior to work or participation in activities. Individuals who are ill with Covid-19 symptoms will not be permitted on site for work or scheduled activities.
- Allow physical distancing of two meters (6ft) at all times; except brief exchanges and when they are actively participating or spectating in a sport or activity.
- Avoid congregating in shared areas, such as the lobby of the facility.
- Follow guidelines from sport organizations and facility site plans to minimize physical contact and risk of Covid-19 transmission between participants
- All users are asked to bring their own filled water bottles.
- All users must adhere to their Provincial Sport Association (PSO) guidelines

Coronavirus is spread from an infected person through:

- Respiratory droplets spread when a person coughs or sneezes
- Close personal contact such as touching or shaking hands
- Touching an object or surface with the virus on it, then touching your mouth, nose or eyes before washing your hands

Hand washing

- Wash your hands often with soap and water for at least 20 seconds. Using soap and water is the single most effective way to reduce the spread of infection
- If a sink is not available, you can use alcohol-based hand rubs to clean your hands as long as they are not visibly soiled. If they are visibly soiled, use a wipe and then ABHR to effectively clean them
- Do not touch your face, eyes, nose or mouth with unwashed hands
- Regularly clean and disinfect frequently touched surfaces

Do not share food, drinks, utensils, etc.

- Cover your cough or sneeze into your elbow or a tissue. Immediately throw the tissue in the garbage and wash your hands.
- Clean and disinfect frequently touched objects and surfaces.

Mask Wearing

- Masks are mandatory when entering our building and can be taken off when participating in an activity or sitting in a seat when attending an event.
- Some organizations may still ask you to wear a mask when seated and at all times when attending the event hosted by them. (Hockey Manitoba for example) Those rules need to be followed.

PHYSICAL DISTANCING CONTROLS KEEPING CUSTOMERS SAFE

Flow of People and Physical Distance.

COVID-19 has highlighted how close our interactions are on a daily basis. These actions are second nature to most people. In order to help remind the public and keep people safe, we have implemented some reminders to the public and our staff to limit the spread of the virus. As we open more and more parts of our facility, we will see more members of the community use our facility. It is very important that we offer a safe environment for the community. We are going to do this in various ways.

- One entrance to control the amount of people who enter our facility. Access to the rink and the pool will have separate doors however anyone needing to use the elevator will need to enter through the pool doors.
- Plexi glass to have a barrier between the Front Desk and the Customer.
- Physical distancing markers on the ground
- Closure of half of the showers in the pool.
- Removal of tables in our common areas.
- Removal of Bleachers
- Closure of the lobby
- Physical distancing signs
- Credit Union Place will have seats marked off to help with Physical Distancing
- Closure of half of the showers in the pool.
- Hand sanitizer available.
- Reduce overcrowding
- No groups from different events intermingling.
- Removed all non-essential common use items.
- Extra time between lessons, programs, events to leave time for extra cleaning.
- Fogging of our facilities.
- Staff Wearing Mask

OPERATING PLANS

Parks

- Safe to use.
- No groups larger than 100.
- Washrooms stocked with cleaning supply.
- Washroom Cleaning Schedule at Vermillion Park and the Sports plex.

Playgrounds

- It is encouraged to wash your hand before and after the use of the equipment.
- Signage to remind the public of the rules.
- Social Distancing is still Recommended.

Splash Park

- It is encouraged to wash your hand before and after the use of the equipment.
- Signage to remind the public of the rules.
- Social Distancing is still Recommended.
- Enforce the splash pad capacity at times.
- Get the message out to the public about the rules.
- Capacity is 40 people at the splash park.

Sportsplex (Rugby, Baseball, Soccer, Softball, Fastball, Football and Private Rentals)

- Outdoor recreation is allowed to resume. Provincial Sports Organization (PSO) have individual plans that mitigates the risk of COVID-19 and they need to be followed
- Washrooms will be cleaned on schedule in the evenings and weekends. They will be closed to the public during the day.
- It is up to the renter to ensure that COVID 19 policies for each PSO is being followed.
- Insurance regarding COVID-19 is still an ongoing concern and we are encouraging the user groups to contact their PSO in order to make sure they have coverage for COVID-19 related incidents.
- Private rentals will need to ensure that they comply with the PSO rules of their sport even if they are not going to sign up with the PSO.
- Private rentals will either need to run their program through DRS or get insurance separately.

Walking Track

- Washrooms on a cleaning Schedule

Dauphin Recreation Services

Reopening Plan

- Obey the walking direction.
- Limit to 25 walkers
- Signs for social distancing displayed.
- Memberships will be extended to reflect the number of day/months missed.
- Walking Wednesdays

Pool

Guidelines for pools include:

- Limit occupancy to 50 percent of normal business levels.
- Capacity is 100 in the pool but will only allow 40 plus guards for the time being.
- Ensuring signage is posted for physical distancing;
- Using staggered entry times for different groups
- Encouraging individuals to shower at home and limit use of locker area;
- Removing any common-use items from locker rooms;
- Posting signage for guidance on shower area use to maintain physical distancing;
- Making a disinfectant spray or wipes available for participants to disinfect locker contact surfaces before and after use; and
- Ensuring enhanced and frequent cleaning and disinfection of locker rooms.
- Swimming lessons will take priority.
- Limit class sizes.
- Limiting people allowed on the deck. Tables will be distanced with one chair.
- Only one caregiver is strongly encouraged.
- Cleaning of all pool equipment between lessons.

Kids Camp

- Staff must use the self-screening tool before coming into work.
<https://sharedhealthmb.ca/covid19/screening-tool/>
- Employees must stay home when ill and clients are not allowed entry if they are ill with COVID-19 symptoms.
- Screening must occur each day at drop off. No children with symptoms will be allowed to attend.
- Child care center sanitation and infection prevention guidelines must be followed. For detailed information, visit: https://www.gov.mb.ca/fs/childcare/resources/pubs/infection_control.pdf
- Staff are given information on social distancing. Businesses must post external signs indicating COVID-19 physical distancing protocols, and floor markings are installed where lines form.
- Social distancing
 - Tables are spread out
 - Only certain number of children per table
 - 3 staff to maximum of 16 participants allows us to spread out activities throughout the entire facility
 - Extra staff hire to spread the children out between activities

Dauphin Recreation Services

Reopening Plan

- Maximum of 30 children allowed to register for the program
- Setting up different stations for different activities
- Using the entire dry ice surface for sports/play
- Plenty of outdoor play (weather permitting)
- Sanitizing toys, etc. after each activity – Lego, Coloring, Sports Equipment, etc.
- Hand washing after each activity, meal, snack, etc. (several times throughout the day)

Event Rentals

- will ensure the facility that is rented is cleaned and sanitized, thoroughly, before the next event/meeting takes place.
- make sure the set-up of the room is adequate and meets all Public Health orders, as well as all social distancing regulations.
- One entrance to the facility
- It is up to the renter to screen all individuals that are attending their event/meeting. A screening assessment document will be provided to each user group that rents a space in our facility.
- A document will be provided, and all people whom attend the event must sign in. These documents will be kept for a minimum of 21 days.
- It is up to the renter to provide hand sanitizer, at the front door, of the space they have rented. They must encourage all participants to use the hand sanitizer when entering and leaving the space they have rented.
- Event limits will be set to the following for each room:
 - Aspen Lodge – 50 people maximum
 - Curler's Lounge – 50 people maximum
 - Strilkiwski Viewing Lounge – 25 maximum
- Multiple events in the facility will have to refrain from interacting with the other group.
- Masks are recommended and could become mandatory.

Beach Volleyball

- Physical Distancing is still recommended

Tennis

- Back to normal Capacity.
- Physical Distancing is Recommended

Vermillion Park Campground

Closed for Season

Dauphin Recreation Services

Reopening Plan

Credit Union Place

- Maximum people on the ice Under 18 = 50 (includes players, coaches, officials) (Sept 15th)
- Maximum people on the ice Adult rental = 25
- Maximum people in the stands = 50 (* exception will be for MJHL and 18U)
- Dryland training must be done outside
- Dressing rooms can have 12 people and Coaches need to ensure Social Distancing is happening.
- DRS staff will sanitize all dressing room in between users.
- Showers are closed until further notice
- Ice Users must bring their own water bottle, all drinking fountains will be closed however the water bottle filler will remain open.
- DRS staff will clean high touch points frequently throughout the day and evening rentals.
- Ice User will be allowed to enter dressing rooms 20 minutes prior to rental
- Ice Users must exit the facility 20 minutes after their ice time is complete.
- No sticks and pucks until further notice

Rotary Arena

- Maximum people on the ice Under 18 = 50 (includes players, coaches, officials) (Sept 15th)
- Maximum people on the ice Adult rental = 25
- Maximum people in the stands = 50 (* exception will be for MJHL and 18U)
- Dryland training must be done outside
- Dressing rooms can have 10 people and Coaches need to ensure Social Distancing is happening.
- DRS staff will sanitize all dressing room in between users.
- Showers are closed until further notice
- Ice Users must bring their own water bottle, all drinking fountains will be closed however the water bottle filler will remain open in the bathroom.
- DRS staff will clean high touch points frequently throughout the day and evening rentals.
- Ice User will be allowed to enter dressing rooms 15 minutes prior to rental
- Ice Users must exit the facility 20 minutes after their ice time is complete

Spreading the Word

With all these changes one of the most important aspects of reopening is getting the word to the public. We will be using the paper, radio and social media to announce all these updates. We will revise them as order change.

Dauphin Recreation Services

Reopening Plan

Every person entering the facility will need to be screened and at that time we will offer info on the new protocols pertaining to the activating they are participating in.

Provincial Sports Organizations will all have a return to play document. Some of these have minor adjustments to the way the game needs to be played. Anyone renting our facilities will need to be aware of these changes and comply to their rules. They can be found by contacting Sport Manitoba.

Facility Users Obligations

- Each facility user will be required to keep a list of the members of their group and contact information for 21 days to ensure appropriate public health follow-up can take place if a participant is exposed to Covid-19.
- The renter of the facility is responsible for the actions of their group members.
- The renter is responsible for pre-screening the group members: ie if they have been out of the province in the last 14 days or showing symptoms of Covid-19.
- Anyone displaying signs of Covid-19 are not allowed to enter the facility.
- People who are ill should NOT participate in or be spectators of recreational activities.
- Encourage participants to shower at home
- Encourage participants to bring their own water bottles and not to share with others.
- Western Financial Group (Municipal Insurance) recommends that outside users/rentals have their own insurance

**BACK TO PLAY MJHL, MINOR HOCKEY
PROGRAMS, SKATE DAUPHIN AND
CURLING**

DAUPHIN KINGS (RANGERS)

COVID-19 has changed the way we can operate our arenas and we need a plan that will keep people safe. This includes players, fans, coaching staff and facility staff. Everyone wants this to be successful without any interruptions to the season so we need to work together to achieve this goal. The MJHL is going to have a return to play and the public health orders has requirements of the facility. We will use both of these documents as a guide on how to run the Dauphin Kings program at the Credit Union Place safely.

On Ice Activities

MJHL has protocols in place that work best for their sport and it will be up to them to monitor any changes and implement them into their back to play. DRS will only address areas of play that contradict any Public Health Orders and/or have effect of facility safety.

Player and Personnel Entrance

We would ask if everyone use the same entrance and exit. Please self-screen before entering the building every day. If anyone is experiencing symptoms we would ask for them to stay home. If anyone is sick and gets tested for COVID-19 please inform the General Manager of Dauphin Recreation Services immediately. If anyone tests positive for COVID-19 please inform DRS and Public Health and we will take further steps from there.

If anyone from DRS staff is sick and is tested for COVID-19 we will inform the Dauphin Kings if there is any risk to them.

Club Rental

All rooms rented to the Dauphin Kings will be under the responsibility of the Dauphin Kings to meet all current Public Health Orders. DRS can assist with signage, cleaning supplies, and the interpretation of the current public health orders if needed. Hand Sanitizer for staff and players will need to be supplied by the team.

Practice

Practice only on the ice surface. No use of the walking track or other areas will be permitted. DRS will wipe down the benches and touch points after practice.

If extra room is needed for stretching we could open another change room to allow for room if proper distance can be maintained.

Dauphin Recreation Services

Reopening Plan

Attendance

Attendance could be subject to change as the Public Health Orders Change. An increase to capacity from Public Health Orders does not mean Credit Union Place will follow this increase. It will be up to Dauphin Recreation Services discretion. Capacity could decrease without Public Health Orders if Dauphin Recreation Services feels there is an increased risk of COVID-19.

Currently 50% Capacity is our limit but Social Distancing must be respected. To achieve this, we will.

- Eliminate the use of every other row.
- Block off certain seats to allow for social distancing. This might bring the seating somewhere in the 600-700 range for games. Capacity is normally 2000
- Season ticket holder families to be spaced out from other families.
- No Standing groups. Enforced by the volunteers.
- Masks recommended for fans and could be mandatory.
- Masks recommended for game day staff and could be mandatory.
- Masks are mandatory for Facility Staff.

Facility Entrance Game Day

If capacity is limited we will ask that everyone attending enters at the South entrance. Only people who need the use of the elevator will be permitted to go towards the pool lobby. This is important because we cannot have people from other events such as curling, and swimming interacting. We will ask for the visiting team to use the main doors as well to access all updated COVID protocols and hand sanitizing stations. Kings Players and staff can use their own entrance as long as signage and hand sanitizer is in place and the entrance is controlled to only let Kings staff and players in.

Game Day Requirements

It will be up to the Dauphin Kings to make sure the opposing teams have hand sanitizer in their dressing rooms. Dauphin Recreation Services will have hand sanitizer available at the entrance of the Arena but if required by the MJHL to have hand sanitizer in the dressing room it will be up to the teams to supply it.

We will ask that the ticket takers put a process in place to ensure social distancing when everyone is entering the building. We can meet with the Dauphin Kings to come up with a best practice in this regard.

We ask that the opposing teams limit the time before a game that they are in the facility and that they do not use the walking track or lobby to warm up before a game.

Dauphin Recreation Services

Reopening Plan

Spitting will have zero tolerance in our facility and we ask that you please enforce this at all times.

Press Box

We will request that the people working the press box and sound booth wipe down the area after games.

Smitty's Booth

Can be used. It will be up to the Dauphin Kings to ensure all Public Health Orders are being followed in regards to the booth.

Viewing Lounge

Limited Capacity with social distancing.

Bar/Concession

DRS will set out floor markers to ensure Social Distancing.

Concession will also have measures for line and waiting that will need to be followed.

This plan is not a final plan and will see many changes over the course of the year. If there is any part of this plan that cannot be achieved or needs to be modified please contact DRS to discuss an alternative plan. Thank you for cooperating with all the new rules and let's hope we can have a safe and successful season.

HOCKEY/SKATE PROGRAMS/ (UNDER 18 ALL LEAGUES) AND ADULT HOCKEY

COVID-19 has changed the way we can operate our arenas and we need a plan that will keep people safe. This includes players, spectators, coaching staff and facility staff. Everyone wants this to be successful without any interruptions to the season so we need to work together to achieve this goal. Hockey Manitoba has released their Phase 2 return to play plan and has forecasted what Phase 3 looks like and the facility has public health orders to follow for the facility. We will use both of these documents as a guide on how to run all Minor Hockey and Skate programs at the Credit Union Place and Rotary Arena safely.

The Cooperation with the User groups and the facility staff will be very important because the requirements of cleaning between practices and games will increase the cost and could increase the time between rentals. As you know our time in both Arenas between the hours of 4pm to 10pm is usually fully booked and will require some cooperation on making sure we can fit as many rentals as usual.

All Hockey must be play in accordance to Hockey Manitoba's Return to Play Phased approach. Currently they are in Phase 1 and expect to expand to Phase 2 by September 1st 2020. This means no more than 22 plus two coaches can be on the ice until September 1st 2020. Larger groups will be allowed at later dates. Skate Dauphin is also following a phased approach that will need to be followed and adjusted as time goes on.

Spectators

Until further notice we will only allow a max of 50 people in the stands for any practice. We are allowing more spectators for Kings and Rangers, based on the expectation that they will enforce social distancing with their game day staff. We will look to increase the spectators in the future for the rest of the user groups based on best practices and capacity to enforce social distancing.

We can revisit this at the end of September.

It will be up to user group to enforce the social distancing and capacity during their rental but here of some of the ways to help achieve this goal.

- All participates and spectators need to self-screen before entering the building each time. User groups are encouraged to have a process for this. Signage and sanitation stations will be available upon arrival.

Dauphin Recreation Services

Reopening Plan

- we will ask that everyone attending the facility, enters at the South entrance. Only people who need the use of the elevator will be permitted to go towards the pool lobby
- Spectators are expected to use seats and not stand in groups.
- Seats will be blocked off to help with social distancing. Please respect the markings.
- Be respectful to people using the walking track and keep your distance.
- Do not leave any garbage in the stands
- Please leave the arena promptly after practice. If your child needs help in the change room please only have one parent help.
- It is encouraged to only have one family member or guardian attend the practice at this time to help keep the number of people in the facility down.
- It is encouraged and could become mandatory
- Some Sections will be blocked off and will not be available for

Cleaning

The cleaning requirements are as follows:

- Public Washrooms will have touchpoints cleaned on a schedule.
- Change rooms will be cleaned after every use.
- 11 people per change room.
- Players Benches, penalty box will need to be wiped down between use. (if used)
- Score keeper will be required to wipe down their area after use.
- One Parent Per player spectating is encouraged and could become the standard.
- Spectators – 50 people max
- Water Fountains are not to be used until further notice.
- No showers until further notice.
- No dedicated change rooms are guaranteed and users who have
- Spitting will have zero tolerance in our facility and we ask that you please enforce this at all times.
- DRS staff to wear masks when around the public.

Cooperation

At this time most of the added cleaning requirements will be the responsibility of Dauphin Recreation Services. We feel that we have the capacity to handle the current cleaning schedule and revisit the demand when we open the Rotary Arena. We will ask during games that the score keepers' area is cleaned by the user. We will supply wipes to quickly wipe down all the touch points.

Dauphin Recreation Services

Reopening Plan

We are going to ask for the user groups to enforce social distancing with their participants. Our staff will help when possible and the facility will be set up to ensure the ability to social distance. The Credit Union Place is a large facility and social distancing is easily achieved with cooperation. When we open the Rotary Arena, we will have a few extra challenges and will address them when the time comes.

We would also ask that participants do not show up earlier than 20 min before the events.

Thank you for following all Facility, Public Health and your Provincial Sport Organization Guidelines. Our goal is to offer a safe place for our community and this can only be achieved if everyone works together.

With the uncertainty of COVID-19 we will not be able to predict if and when any changes to these policies will occur. We will do our best to get the information out to the user groups as soon as possible.

Thank You

CURLING

More information needed.